

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of August 2015

In C.G.No:97/ 2015-16/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri G.Subbarayudu
C/o late G.Abbaiiah
D.No:6-36
SKR Nagar
Madhavaram Post Office
Sidhout
Kadapa-Dist
516247

Complainant

AND

1.Junior Accounts Officer/SERO /Vontimitta
2.Assistant Engineer/Vontimitta
3.Assistant Divisional Engineer/Vontimitta
4.Divisional Engineer/Rajampeta

Respondents

Sri G.Subbarayudu C/o Late G.Abbaiiah is a resident of D.No :6-36 , SKR Nagar ,Madhavaram – Post Office, Sidhout , Kadapa – Dist ,here in called the complainant, In his complaint dt:07.05.2015 filed in the Forum on dt:07.05.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident D.No :6-36, SKR Nagar , Madhavaram , Sidhout , Kadapa - Dist.
2. He is receiving units high in meter reading and received the bill for Rs 5877/-.
3. So kindly revise the bill.

Notices were served upon the respondents duly enclosing a copy of complaint.

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DISPATCHED
DATE 22/8/15

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The respondent-2 i.e. the Additional Assistant Engineer / O/APSPDCL/Vontimitta in his written submission dt:02.08.2015, received in this office on dt:14.08.2015 stated that:

1. The consumer of HSC .No.2345346000001 of S.K.R.Nagar represented that the meter running fast. The meter was replaced on 14.05.2015. The meter was found 'Normal' at MRT lab. The Accumulated bill was revised and the consumer has paid Rs .6940/- vide PR .No. 2710896 Dt 27.05.2015 as per RJ .No.24/05-15.

Findings of the Forum

1. During the Vidyut Adalath conducted at Vontimitta on 07.05.2015, Sri G.Subbarayudu of SKR Nagar, Madhavaram, Sidhout has lodged a complaint before the Forum informing to arrange to revise the excess bill issued to his domestic service.
2. The Respondent No.2 in his submission dated 02.08.2015 received in this office on 14.08.2015 has stated that the test results of the removed meter revealed that the meter was healthy. He has also informed that the bill under Question has been revised and the complainant has paid the balance amount of Rs 6940/- on 27.05.2015. Thus the grievance of the complainant has been resolved immediately.

ORDER

Since the bill was revised and complainant grievance resolved by the Respondents , the case is disposed off

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

C.G.No:97/2015-16/Kadapa Circle